

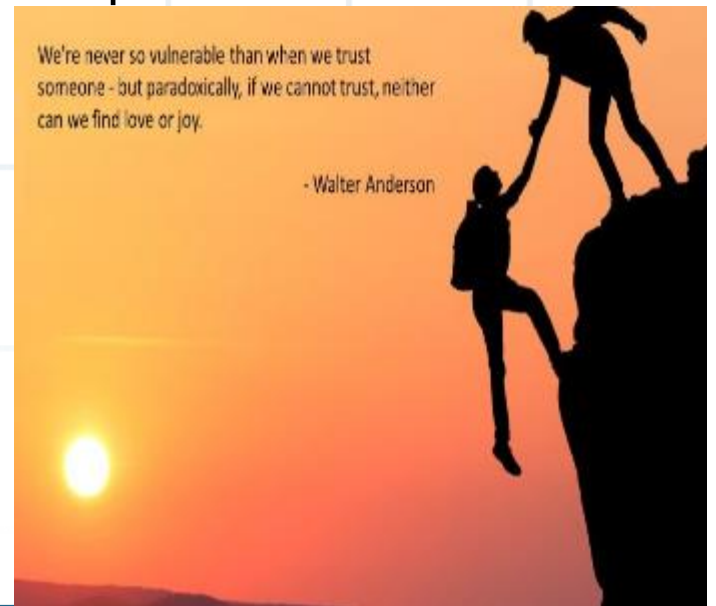
PM Help Line - Introduction

- **Program Lead**
 - Sunil Chainani
 - Multiple volunteer roles with PMI since 2005
 - Director of Volunteers - 2005
 - PMP certified
 - Focus on process management and transformations via ERP, logistics, transportation, supply chain, purchasing, manufacturing systems and PMO improvements
 - 16+ years of portfolio, program and project management experience



PM Help Line - Overview

- Focused on members' need for ad-hoc help
- Limited to 2 hours of help per request
 - Mentor, at his/her discretion, may extend his/her window
- Primarily remote assistance
- Confidential via Non-Disclosure Agreements with mentors
- Mentors expertise in the project management process area / industry / function
- Success factors:
 - Level of participation / volume of requests
 - Volunteer / mentor availability
 - Driven by mentee / requestor feedback



PM Help Line - Volunteer Benefits

- Build your influencing skills
- Take your expertise to the next level
- Expand your network
- Pay it forward, if you have you ever been helped out of a tricky situation
- Mentees earn PDUs when feedback with improvement recommendations are provided
- Mentors earn PDUs when sessions are completed
- Coordinators earn PDUs depending on the hours invested in making the program a success



“The mind is not a vessel to be filled, but a fire to be kindled.”

— [Plutarch](#)

“In learning you will teach, and in teaching you will learn.”

— [Phil Collins](#)

PM Help line - Opportunities

- Multiple opportunities:
 1. Mentors for ad-hoc (1-2 hours/session) remote mentoring
 2. Pairing mentee requests with potential mentors
 3. Maintaining request / PDU / volunteer logs
 4. Project management
 5. Process refinement
 6. Marketing via meetings
 7. Marketing via social media etc.
 8. Enhancing / creating the website
- For more information:
 - Go to: <https://vrms.pmi.org/> (use search term: helpline)
 - E-mail pm-hotline@pmi-chicagoland.org

