

Kimi Hirotsu Ziemski; MBA, PMP, CSM



Ms. Ziemski has worked in professional performance improvement for over 15 years – specializing in enterprise and governmental organizations. Having worked with thousands of people and many organizations to improve their productivity and accelerate their organizational evolution, Ms. Ziemski has supported the growth of leadership capacity in the technical professionals in each organization. Specializing in project management and project leadership skills, Ms. Ziemski’s experience includes both public and private organizations and spans several continents.

Here are some career highlights:

Direct Project Experience Highlights

- Created products for multi-media conferencing client support at AT&T
- Developed and delivered customized training material for major clients including Sun Microsystems, IBM, and AT&T
- Helped launch new product development teams for manufacturing and high-tech clients
- Developed customer feature design sets and installed 650+ phone and data systems including:
 - Pilot auto-response system for customer service for a major travel agency
 - Pilot and subsequent national roll-out of automated attendant systems for financial institutions

Methodology Development Highlights

- Developed specialized concepts and training for project management to be used in life-sciences and health care organizations
- Contributed to the Project Management Institute (PMI) Guide to the Project Management Body of Knowledge (PMBOK), 4th edition.
- Audited and customized project management processes and customer service processes for numerous federal government local agencies.
- Created and delivered project management introduction curriculum for utility for use in field and engineering