

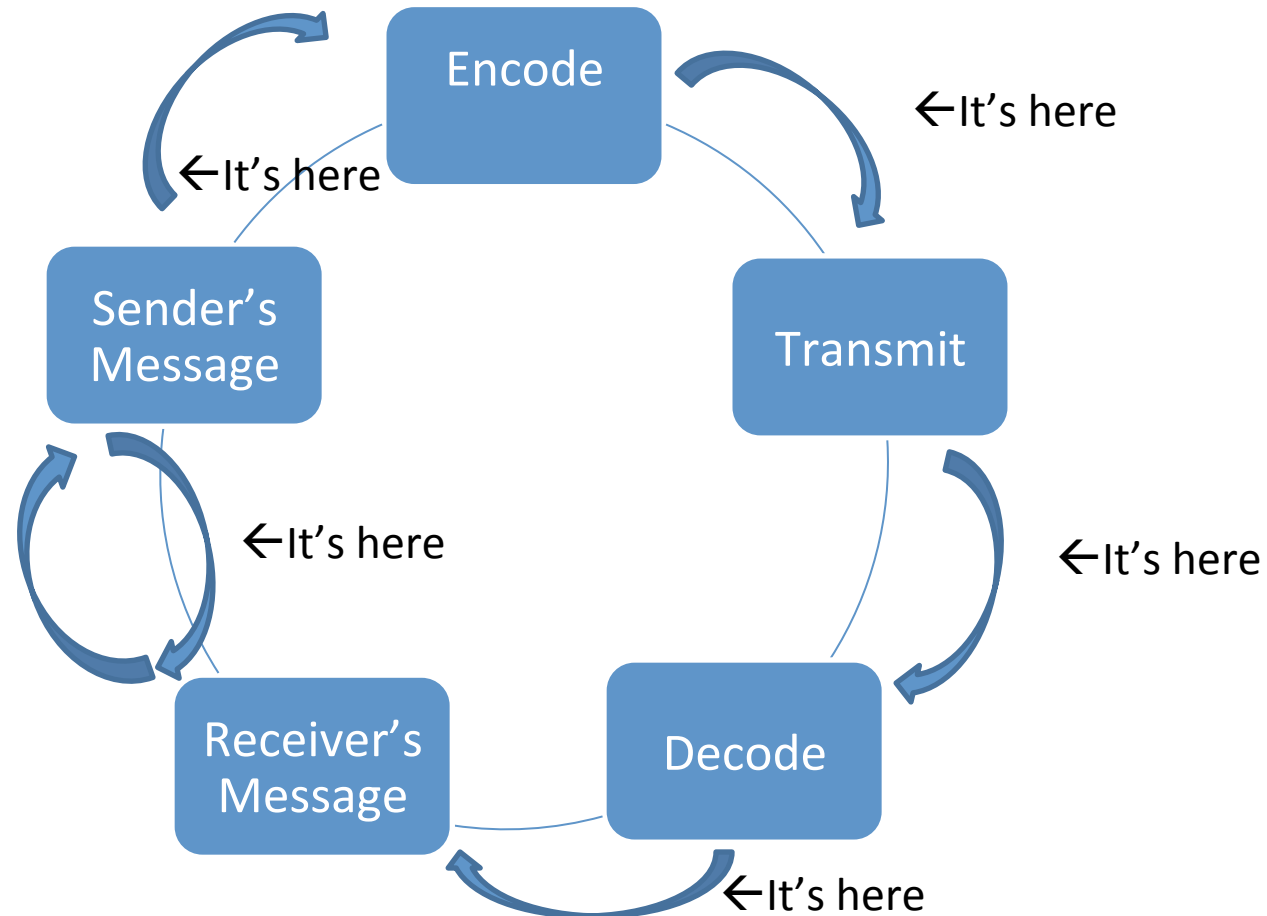
Welcome to the 2015 Edition of Killer Competencies that Drive Your Success!

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Our learning objectives today

- Baseline our level of emotional intelligence
- Connect our emotional intelligence to our execution of duties as project managers and leaders- show how this connects with some of the situations you currently experience at PocketGems
- Create a plan for the development of our emotional intelligence levels
- Start a partnership with an accountability partner for practice and feedback

And what does this have to do with projects and communications!?



Look for:

How you decide what you knew

How you chose what you knew

How did you know

Barriers to Effective Communications

Culture

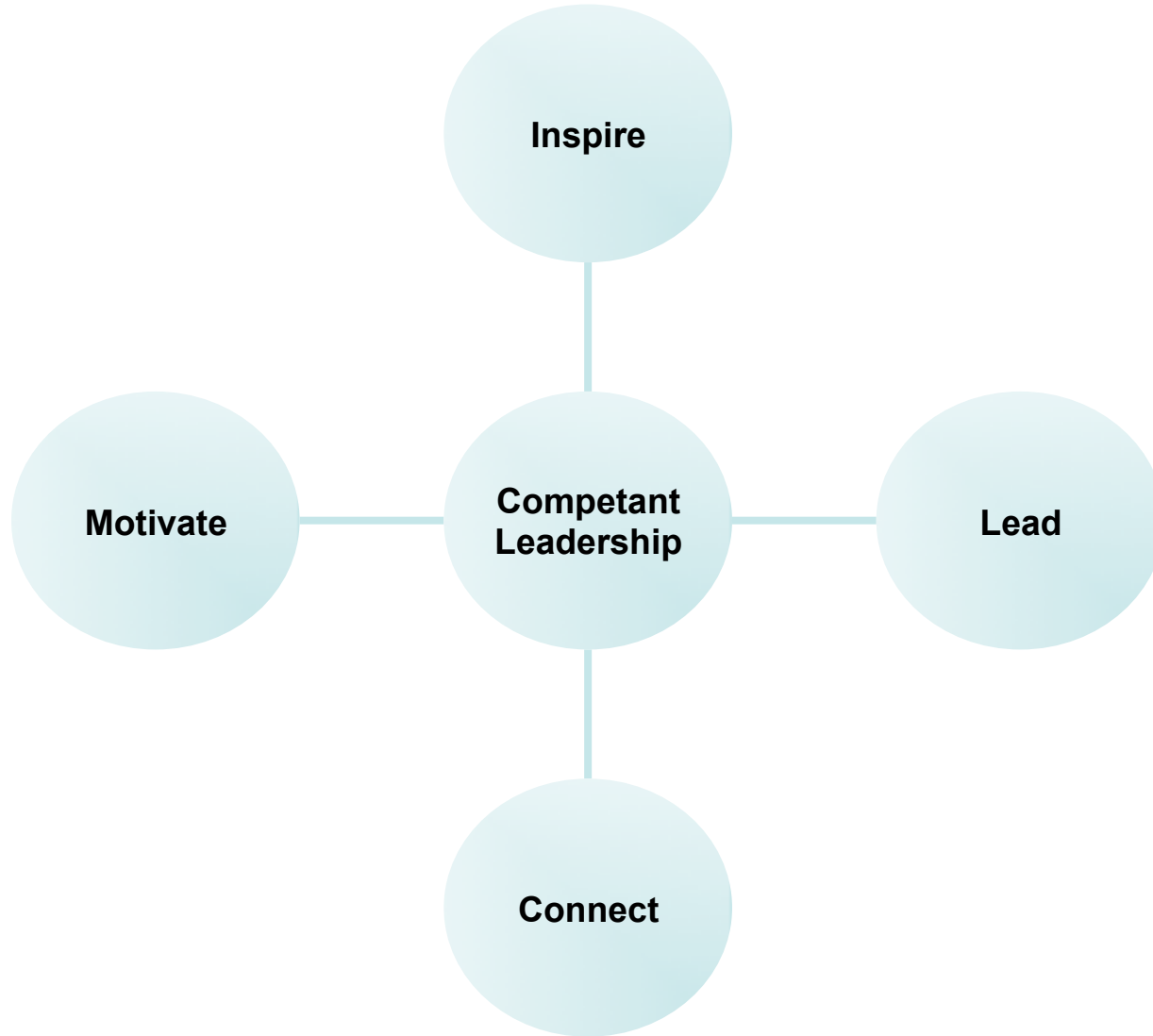
Attitude

Education

Generation

Gender

How does this affect your leadership?



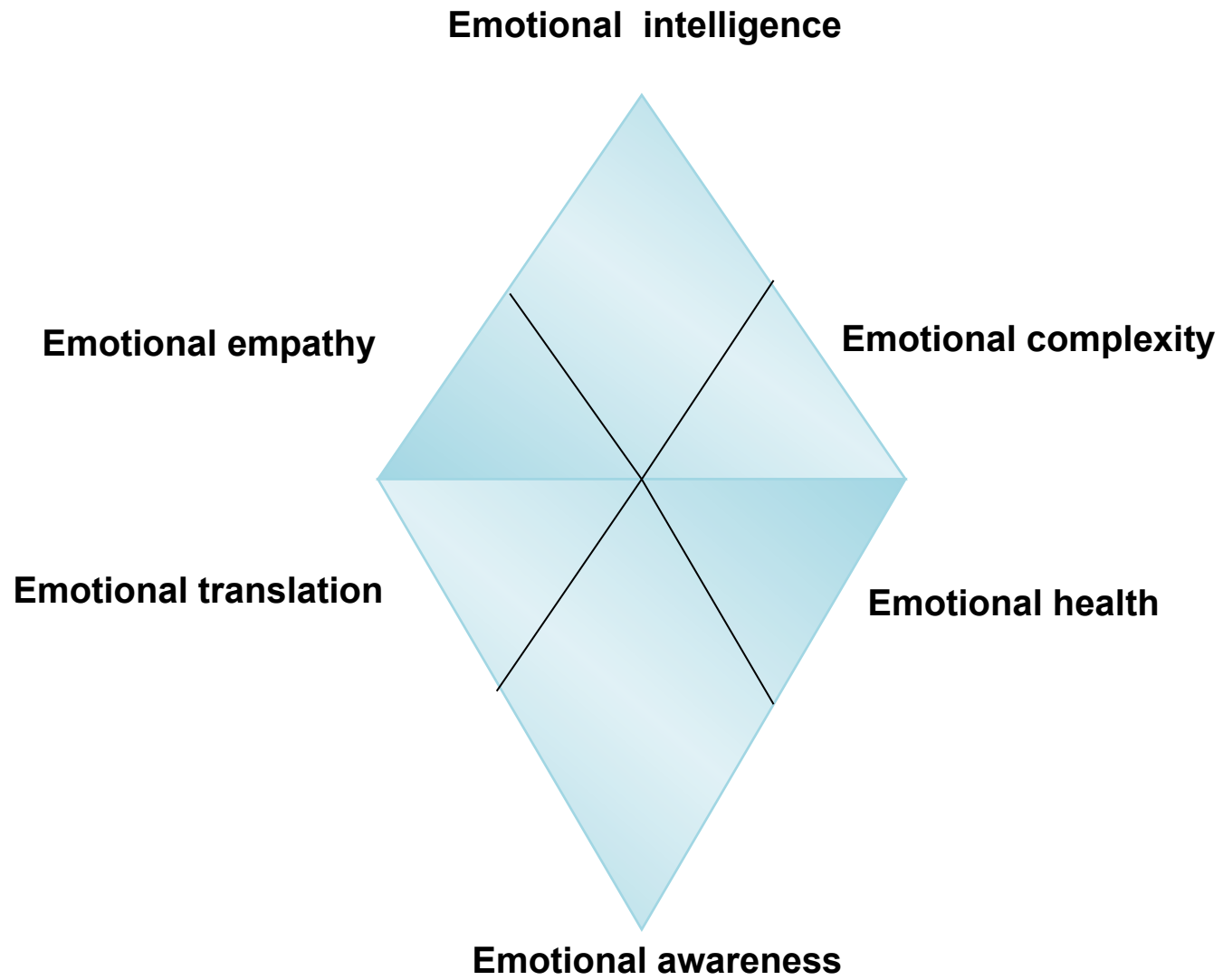
What do all of those require?

What does it take to connect well, maintain relationships in a positive manner and create teams that succeed?

Communications skills

and

emotional intelligence



Which do you need to be able to execute?

So how do we propose to get better at this?

Is it about certifications?

Is it about books?

Are there study groups?

Your lab is all around you.

Your study group will change each day.

The text you will study will be the people, circumstance and context of your environment.

The certification is the gratification you gain – and the expertise you acquire in this Killer Competency, in ***Clear and Effective Communications.***